**RFS 24-77045**

**Attachment D**

**Technical Proposal Response Template**

**Instructions:**

Respondents shall use this template Attachment D as part of their Technical Proposals. Respondents must also complete E, F, and G as part of their Technical Proposals. Please note, Attachment J is referenced in Attachment D. Attachment J is not a response template - a Respondent’s acceptance or feedback of this attachment is provided in Attachment D.

In their Technical Proposals, Respondents shall explain how they propose to perform the work, specifically answering the question prompts in the template below.

Respondents should insert their text in the provided boxes which appear below the question/prompts. Respondents may reference attachments or exhibits not included in the boxes provided for the responses, so long as those materials are clearly referenced in the boxes in the template. The boxes may be expanded to fit a response.

Respondents are strongly encouraged to submit inventive proposals for addressing the Program’s goals that go beyond the minimum requirements set forth in this RFS.

**Section 1. General Information**

* + - 1. In 2,000 words or less, describe why your organization should be selected as part of the Demonstration.

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| Radiant Health, located in Marion, Indiana, is an exceptional candidate for inclusion in the CCBHC Demonstration. With a proven track record of success, a wide array of services, and a dedicated approach to innovation and inclusivity, Radiant Health is well-equipped to contribute significantly to this initiative.  Radiant Health has developed a strategic plan centered around four core narratives: culture, clients, collaboration, and community. These narratives serve as the guiding principles for the center’s mission to become a trusted partner in the pursuit of well-being within its communities. In the context of the CCBHC demonstration program, Radiant is not only committed to delivering services aligned with the nine required pillars of a CCBHC but is equally dedicated to integrating these narratives to foster the expansion and development of the center within the framework of the demonstration program. The result is a center that embodies openness, connectedness and empowerment for its staff, partners with clients to provide safe, inclusive, and personalized services, engages in internal and external collaboration to accelerate well-being, and nurtures relationships with diverse partners to advocate for community well-being, all while meeting the behavioral health needs of its communities in a safe, effective, and efficient manner.  To demonstrate Radiant’s alignment with the CCBHC model, an overview of how Radiant’s current services align with the nine pillars required as a CCBHC are as follows:  **Crisis Services:**  Radiant Health’s services align with the Crisis Services pillar through various programs, ensuring immediate support and intervention for individuals in acute mental health crises:  Crisis Receiving and Stabilization Services: Crisis Stabilization services provide targeted case management for individuals experiencing acute mental health crises, offering immediate support and intervention to stabilize their condition. Radiant’s CSU was launched on October 15th and to date has served 4 clients.  Mobile Crisis Team: The MCT delivers on-the-ground assistance to individuals facing mental health emergencies. This rapid response team ensures immediate intervention and assessment, helping individuals navigate their crisis effectively. Radiant recently received its mobile crisis designation, and the 24/7 mobile crisis team began operations on October 15th, coinciding with the launch of the CSU. Within this brief period, the mobile crisis team has successfully responded to 20 calls.  Hands of Hope Services: Hands of Hope offers critical crisis services, particularly through the Domestic Violence (DV) helpline. During the 2023 fiscal year, the DV helpline answered 750 calls and served a total of 254 new clients. This helpline provides immediate assistance via a mobile response team to victims. This team works closely with the Crisis Stabilization and Receiving Services Mobile Crisis Team to assess clients who may be victims of domestic violence, sexual assault, stalking and/or human trafficking.  Same Day Access Services: Radiant Health offers same-day access, ensuring individuals in crisis can quickly connect with professionals, receive assessments, and access care. Since its implementation in March of 2023 at Radiant’s North location and subsequent launches at its South and Downtown locations in June and November 2023, respectively, the waiting period for clients to secure an initial appointment with a provider has been reduced drastically, plummeting from 45 days to 2 ½ hours. This substantial improvement has led to a surge in clients served. During this brief period, a total of 865 unduplicated clients have received same-day access services. Despite the absence of a dedicated funding source, Radiant continues to deliver same-day access services, recognizing the importance of promptly serving clients’ needs.  Early Diversion Program: Radiant Health was recently awarded the Early Diversion grant funded by SAMHSA. This enables Radiant to establish a program focused on diverting individuals in crisis away from the judicial system and toward mental health services. Radiant’s Mobile Crisis Teams will collaborate with local law enforcement to conduct on-site assessments during crisis calls. The CSU will serve as a secure location for those in crisis, providing a safe space for immediate needs. The anticipated outcomes include a reduction in overcrowded jails and an increase in services for those struggling with mental health challenges.  Through these programs and services, Radiant effectively aligns with the Crisis Services pillar, ensuring individuals in distress receive immediate support and intervention.  **Treatment Planning:**  The center's approach to treatment planning involves the integration of collaborative documentation. The ongoing reorganization of the intake process, stemming from the Grant Blackford Mental Health and Family Services Society merger, reflects a strategic effort to combine best practices from both organizations. This includes the development of new workflow processes that not only comply with state regulatory requirements but also prioritize a streamlined and client-friendly approach. By focusing on collaborative documentation and refining intake processes, the center is dedicated to ensuring that treatment planning is not only effective but also tailored to meet the unique needs of each client.  **Screening, Assessment, Diagnosis & Risk Assessment:**  The center's practices align with this pillar through comprehensive and systematic screening procedures. Clinicians conduct baseline screenings and assessments for mental health, substance use, trauma, and co-occurring disorders, utilizing established assessment tools such as the PHQ-9, CANS, C-SSRS, and ANSA. This extensive screening effort translates to a total of 4,393 patients receiving baseline screenings and assessments since the launch of services. Additionally, 66% of those completing reassessment interviews also received secondary or tertiary mental health and/or substance use screenings, demonstrating a holistic approach to ongoing evaluation.  The recording of screening data in Radiant’s electronic health record system, Credible, reflects a commitment to maintaining accurate and accessible information. The integration of a decision tree map and ongoing training for clinicians signifies a dedication to refining screening processes. The center's emphasis on staff training ensures a thorough understanding of how these procedures integrate with NOMS interviews during intake and reassessments. Through these initiatives, the center ensures that screening, assessment, diagnosis, and risk assessment are conducted systematically, yielding valuable insights for optimal client care.  **Outpatient Mental Health & Substance Use Services:**  The center has provided evidence-based mental health and substance use outpatient services to a cumulative total of 1,829 since the inception of CCBHC services in February of 2021. In the recent six-month period, 668 new clients received services, reflecting a notable rise in comparison to the preceding six-month period. This significant increase in outpatient volume is attributed to three key initiatives aimed at reducing waiting times and enhancing accessibility.  First, in substance use treatment, the introduction of the matrix model has streamlined patient intake, facilitating a more efficient and broader provision of services. Secondly, a triage process has been implemented, guiding individuals towards group counseling initially and later transitioning them to individual therapeutic care, helping to address backlog and ensure timely access to care. Lastly, the Same-Day Access initiative, launched in March 2023 allows individuals to walk in, complete the intake process, and receive an initial assessment during the same visit. This initiative, supported by a centralized scheduling process, enhances efficiency in patient flow, maximizing the connection between patients and clinicians. The addition of the Same Day Access model to the addiction program at Radiant’s South Office in June further demonstrates the commitment to prompt and accessible care.  Additionally, protocols with local jails enable Radiant providers to offer MAT to inmates, showcasing a commitment to providing essential services, even in restricted environments.  **Targeted Case Management:**  Radiant Health meets the targeted case management pillar through strategic initiatives such as the ACT Team and the Sexually Abusive Youth (SAY) program. The ACT team, initiated in August 2021, plays a crucial role in crisis intervention, providing support despite the absence of designated funding. This financial commitment ensures ongoing mental health services, addressing escalating community demands.  The SAY program, one of few in Indiana, targets sexually abusive youth, addressing a significant service gap. Having served 42 youth since 2022, this program showcases measurable outcomes, demonstrating Radiant's commitment to specialized, targeted case management for distinct and vulnerable populations within the community.  **Outpatient Primary Care Screening and Monitoring:**  Radiant Health addresses this pillar through partnerships and a forward-thinking approach to data management. Radiant collaborates with partners such as Marion Health and Indiana Health Center to access primary care services data. Radiant has set a goal to identify a dedicated position for data gathering between the center and its partners. Simultaneously, the development of a data warehouse, a collaborative effort with DMHA, IPHCA and IHA, is underway, emphasizing the commitment to collecting data in a simple and efficient manner. This ensures Radiant is well-positioned to access and organize critical information for comprehensive screening and monitoring of outpatient care and services.  **Community-Based Mental Health Care for Veterans:**  Given Radiant’s proximity to the VA Northern Indiana Health System, many area Veterans access care at the Marion or Fort Wayne medical centers or VA Community Based Outpatient Clinics, enhancing their overall access to comprehensive services.  In addition, the adoption of the Veterans Care Pathways Policy and updates to Treatment and Training policies reflect Radiant’s commitment to providing community-based care consistent with Veterans Health Administration (VHA) clinical guidelines. This approach is also aligned with cultural competence principles, ensuring sensitivity to patients' Veteran status. By tailoring their services to meet Veterans unique needs, Radiant exemplifies a commitment to community-based mental health care for Veterans.  **Peer, Family Support & Counselor Services**  Since August 2023, six Peer Support Specialists were added to Radiant's Crisis Receiving and Stabilization Unit and Mobile Crisis Teams, enabling the provision of continuous support to clients 24/7. As the CSU and MCT continue to evolve, the inclusion of these Peers will enhance services, providing expanded support for clients. Additionally, the center facilitates weekly recovery support groups led by an ACT team Peer Support Specialist and a Community Support Program Case Manager, providing social support that has been reported to positively impact clients. Furthermore, the ACT team's Peer Support Specialist actively networks with community recovery support groups and other Radiant Health peers, fostering connections to recovery groups in the Grant County community.  Radiant was recently awarded the Behavioral Health Workforce Recruitment and Retention Grant. This highlights its dedication to recruiting and retaining quality employees for services, further enhancing peer and counselor support capabilities.  **Psychiatric Rehabilitation Services:**  Radiant Health’s strategies align with the Psychiatric Rehabilitation Services pillar through the following programs and services:  Inpatient Care: Radiant’s provision of inpatient care, including those referred from Marion Health and other organizations, demonstrates a commitment to addressing acute psychiatric needs and facilitating rehabilitation for individuals in crisis.  Residential Care Coordination: Radiant extends mental health and substance use treatment to male residential patients at the Grant County Rescue Mission and female patients at Open Heart Women’s Shelter, ensuring individuals in residential settings receive integrated and holistic care.  Treatment Expansion at Buprenorphine Clinic: Care coordination, peer support, and group treatment services at the buprenorphine clinic, Groups Inc., reflects an inclusive approach to psychiatric rehabilitation, addressing the unique needs of individuals seeking substance use treatment.  Grace House Management: Radiant Health’s management of Grace House demonstrates a commitment to integrating treatment services into resident planning, providing rehabilitation within a residential setting. Despite ownership constraints until 2025, Radiant actively works to enhance services within existing structures.  Partnerships for Housing: Collaboration with Affordable Housing Corporation for a 10-unit housing complex targeting individuals with mental illness and substance abuse reflects a commitment to providing supportive housing.  These efforts emphasize a holistic approach to mental health care, addressing the diverse needs of individuals within residential and community settings while working to meet state requirements and expand services through partnerships.  In conclusion, as a CMHC, Radiant Health is certified and accredited to provide community-based services in Indiana providing the foundation for all CCBHC service standards. Radiant has demonstrated a continued commitment to meeting the requirements of all nine pillars of CCBHCs. The center’s initiatives, from the launch of critical programs such as the ACT Team, Crisis Receiving and Stabilization Unit and Mobile Crisis Teams to the expansion of evidence-based services and collaborations, reflect a dedication to the well-being of clients and communities. Radiant Health’s commitment to continuous improvement, evidenced by its workforce development efforts and community partnerships, positions it as a leader of high-quality behavioral health services that align with the standards set by the CCBHC model. |

* + - 1. How many sites or locations is your organization applying for to be a part of the Demonstration Program? Where is each site located? What geographic area(s) does each site serve? As applicable, please propose the service area your site(s) would serve.

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| Radiant Health is applying for participation in the Demonstration Program exclusively at its North Office located at 505 N Wabash Ave. Marion, IN 46952. The North Office, serving Grant and Blackford Counties, serves as Radiant’s primary service location. It houses The Crisis Stabilization Unit, Mobile Crisis Team, Inpatient Unit, ACT Team, Outpatient services and Pathways Program, collectively contributing to all nine pillars of CCBHCs by addressing immediate needs and fostering long-term recovery.  Radiant Health's other locations also play integral roles in enhancing services required of CCBHCs. The Hartford City Office at 118 E Washington St. Hartford City, IN 47348, serves as Radiant’s secondary location and specializes in substance abuse treatment, group therapy, and adult case management, aligning with Outpatient Mental Health & Substance Use Services. This serves the unique needs of clients coping with severe mental illness primarily in Blackford County.  The Downtown Office at 101 S Washington St. Marion, IN 46952, focuses on providing resources for children and families primarily in Grant County. Its flexible services, including on-site, at-home, or in-school support, contribute to the pillars of Peer, Family Support & Counselor Services and Community-Based Mental Health Care. Additionally, the inclusion of the Sexually Abusive Youth (SAY) program reflects the center's commitment to specialized services and contributes to the Targeted Case Management pillar of CCBHCs.  The South Office at 116 E 32nd St. Marion, IN 46953, is dedicated to empowering clients in Grant County, focusing on both substance abuse needs and long-term mental illness. Its services, including individual and group counseling, case management, and educational programs, significantly contribute to Outpatient Mental Health & Substance Use Services, tailoring its approach to address the specific needs of this demographic. The South Office aligns with the pillars of Community-Based Mental Health Care and Outpatient Mental Health & Substance Use Services, providing crucial support for individuals seeking increased independence and improved mental health outcomes.  The addition of a med clinic located at 3010 S Adams St. Marion, IN 46953, strategically enhances the center’s capacity to address multiple pillars of CCBHCs. This integration contributes to Outpatient Primary Care Screening and Monitoring by offering essential medical services. The delivery of healthcare services within the community corresponds with the Community-Based Mental Health Care pillar, highlighting a focus on accessible and localized care. The integration of primary care services ensures a comprehensive and coordinated approach, supporting effective Treatment Planning for individuals. Overall, the inclusion of a Med Clinic reflects Radiant Health’s commitment to a holistic and integrated model of care, meeting the diverse needs of the community.  While the North Office takes a lead role in the Demonstration Program, each Radiant Health location collectively reinforces the center’s commitment to meeting the diverse and critical needs outlined in the nine pillars of CCBHCs.  See attachments:  2.4.1.3 Mobile Crisis Radius Map  2.4.1.3 Service Area Map |

**Section 2. Staffing**

2.4.2.1 How many staff are in your total workforce currently? How many vacancies do you presently have? How many vacancies do you project over the next year? What staffing levels or specializations do you have the highest need for?

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| Currently, Radiant Health’s total workforce consists of 227 staff members. Radiant currently has 27 vacancies, with 24 in Grant County and 3 in Blackford County. In Grant County, these include 2 Mobile Crisis Case Coordinators, 5 Case Coordinators/Skills Trainers, 2 Peer Support Specialists, 3 RN/LPN, 2 Licensed Therapists, 5 Residential Technicians, 3 Psychiatric Technicians, and 2 Mobile Crisis Peer Support Specialists. In Blackford County, Radiant has vacancies for 1 Case Coordinator/Skills Trainer, 1 Peer Support Specialist, and 1 Licensed Therapist.  Looking ahead to the next year, Radiant anticipates a total of 39 vacancies with 35 in Grant County and 4 in Blackford County. The projected vacancies in Grant County include 3 Hospitality Team Members, 5 RN/LPN, 1 Psychiatrist, 10 Case Coordinators/Skills Trainers, 5 Mobile Crisis Peer Support Specialists, 2 Mobile Crisis Case Coordinators, 4 Psychiatric Technicians, 4 Licensed Therapists, and 1 CMA. In Blackford County, Radiant projects 2 vacancies for Case Coordinators/Skills Trainers, 1 Licensed Therapist, and 1 HSPP, Psychologist.  Radiant’s highest staffing needs are in the areas of Licensed Therapists, Nurses, an additional Psychiatrist, and an additional Health Service Provider in Psychology. These key positions are vital to enhancing Radiant’s capacity to deliver quality mental health services and meet the evolving needs of its community. |

2.4.2.2 What support do you need for staffing to meet the CCBHC certification requirements by 7/1/24?

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| To address the staffing requirements for CCBHC certification by July 1, 2024, the following are areas in which Radiant Health requires support:  **Increased Availability of Peer Support Certification**: One of Radiant Health’s primary needs is to expand the availability of Peer Support Certification. Peer support plays a pivotal role in Radiant’s services, offering unique perspectives and assistance to individuals in their recovery journeys. By increasing the accessibility and availability of Peer Support Certification programs, Radiant can bolster its workforce with more qualified peer support specialists.  **Local Access to Mental Health First Aid**: Access to Mental Health First Aid training is crucial for Radiant Health’s staff. To better serve its community, Radiant needs more local access to Mental Health First Aid courses in Indiana. This training equips Radiant’s team with the knowledge and skills to recognize and respond to mental health challenges effectively.  **Additional bridge Funding**: Adequate funding is essential to bridge the gap between Radiant’s current staffing levels and the requirements for CCBHC certification. This funding is necessary for investments in training, recruitment, and staff retention efforts.  **Recruitment of Diverse Employees**: Radiant Health faces several challenges in recruiting a diverse workforce, including demographics, geographical limitations and quality of life issues that impact the ability to attract talent to the area. According to Radiant's Community Needs Assessment, the populations of Grant and Blackford Counties are predominantly white, standing at 82% and 93%, respectively, well above Indiana's overall rate of 76%.  Despite these demographics, Radiant plays a pivotal role in serving a disproportionate number of BIPOC clients. For instance, within the ACT program, 30% of clients are Black or African American, a significant contrast to the 6% representation within the broader service area. Addressing these demographic disparities remains a central focus in Radiant’s ongoing commitment to providing equitable and accessible mental health services for all members of the community.  **Disproportionate Criminal Justice Involvement**: Radiant faces the challenge of a disproportionate number of individuals with criminal justice involvement among its clients. This demographic presents unique needs and challenges, necessitating specific training and resources to provide effective care.  Support in these key areas is vital to Radiant Health’s success in meeting the staffing requirements within the specified timeline. |

2.4.2.3 What goals do you have for your workforce capacity for CCBHC?

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| Radiant Health’s goals for enhancing workforce capacity include the following:  **Increase Cultural Competency:** Radiant Health is dedicated to fostering a culturally competent workforce. Radiant’s goal is to continue providing training and resources to enhance staff's understanding of diverse cultural backgrounds, ensuring that services are sensitive and tailored to the unique needs of the community.  **Evidence-Based Practice (EBP) Training:** Radiant’s commitment to delivering the most effective care has led to investment in EBP training for its workforce. Radiant’s goal is to equip staff with the latest evidence-based approaches to improve outcomes and overall quality of services.  **Decrease Turnover Rate:** Workforce stability is crucial to maintaining consistent, high-quality care. Radiant’s goal is to implement strategies to reduce turnover rates, such as providing professional development opportunities, fostering a supportive work  environment, and recognizing and addressing factors contributing to turnover.  **Increase Wages:** Recognizing the value of its dedicated staff, Radiant Health aims to improve the compensation structure for its workforce. Radiant’s goal is to offer competitive wages to attract and retain top talent, which, in turn, positively impacts the quality of care provided.  **Utilize DMHA Workforce Innovation Grant:** Radiant Health will leverage the DMHA Behavioral Health Workforce Recruitment and Retention Innovation grant to enhance recruitment and retention efforts. This grant will be instrumental in supporting initiatives aimed at diversifying Radiant’s workforce, increasing staff inclusivity, and addressing disparities.  **Alternative Funding Sources:** To expand Radiant Health’s workforce capacity, Radiant will seek alternative funding sources beyond CCBHC support. This includes exploring grants, partnerships, and collaborations with other organizations to secure the necessary resources to bolster staff.  Radiant Health’s workforce capacity goals center on creating a culturally competent, stable, and well-compensated team with a focus on embracing diversity in language, race, and culture. By strengthening the workforce in these areas, Radiant aims to provide more holistic, effective, and accessible behavioral health services that reflect the diverse needs of its community. |

**Section 3. Community Needs and Engagement**

2.4.3.1 Please provide a copy of your most recent Community Needs Assessment (CNA). Include all relevant information, including, but not limited to the key steps in a CNA as defined by SAMHSA: goals for the assessment, purpose for the assessment, target populations for the assessment of needs and services, how data was collected, timeline of assessment, geographic area assessed, and the strategic use of the findings.

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| Radiant Health received the initial phase of the Community Needs Assessment shortly before the submission deadline for this proposal. All data cited in this proposal is derived from the latest assessment, which represents the first phase of a two-part assessment series scheduled for completion in the spring of 2024. Prior to this recent assessment, Radiant Health operated based on the most recent CNA supplied by Marion Health, a reliable community partner. For your convenience, both assessments are attached for your thorough review.  See attachments:  2.4.3.1 Marion Health Community Needs Assessment  2.4.3.1 Radiant Health Community Needs Assessment |

2.4.3.2 Please share any lessons learned from your most recent CNA.

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| Some lessons learned from Radiant’s most recent CNA are as follows:  **Demographics:**   * Blackford has fewer young adults and more older adults. * Grant's population skews more female than Blackford and the state. * Both counties are predominately white but have increased their Hispanic populations over the years. Grant County is much more diverse than Blackford.   **Income & Economics:**   * Both counties have lower labor force participation than the state. * Both counties have a much lower median household income than the state, with Blackford's being almost $17,000 lower than the state. * Both counties are struggling financially, with about half of its residents living in poverty or living paycheck-to-paycheck. * Fewer and fewer families receive assistance through SNAP and TANF.   **Education:**   * Both counties have lower labor force participation than the state.   **Insurance:** As of 2020, the service area had uninsured rates on par with the rest of the state- about 9% of people under 65 were without insurance. However, Indiana recently began administratively disenrolling public insurance subscribers who have not updated their information properly since the end of the federal public health emergency and expansion of benefits. Between April and September 2023, over 240,000 people were removed from the program[[1]](#endnote-2). Thirty-two percent of the disenrollments were children under 18 years old.  **Mental Wellbeing:**   * Both counties have high rates of poor mental health days. * Grant County mental health screenings show higher rates of depression and suicidal ideation than Blackford County. * Students with depression, anxiety, and substance use are concerns for school staff. * Youth seem to prefer alcohol, vaping, and marijuana to other drugs.   **Radiant Staffing-Recruitment and Retention:** Radiant Health competes with Meridian and Bowen Center for mental health professionals within the service area. However, the service area lacks credentialed professionals, especially nurses and therapists. With only 11% of the service area having a bachelor's degree and 8% having a graduate or professional degree, the educated workforce specializing in mental health care is not readily available. Therefore, Radiant Health needs to attract credentialed professionals from outside of the counties. Given that Radiant Health sits between Indianapolis and Fort Wayne, two major cities with large health and mental health care systems, attracting out-of-county talent is difficult. Radiant Health is likely not able to compete with the salary and benefits available at some organizations in Fort Wayne and Indianapolis. For instance, registered nurses in Fort Wayne and Indianapolis can earn $10,000-30,000 more than what Radiant Health can provide. Additionally, many jobs offer telehealth options and student loan reimbursement benefits.  **Stigma:** It is estimated that over half (56%) of people with mental illness do not seek help. In addition to concerns about accessing mental health services, stigma is a leading cause for people not seeking services.  The stigma against seeking help for mental illness is also impacted by the services available to the community. The consumers stressed that Cornerstone did not have a good reputation in the community, and many community members actively refused to go to the facility. This perception is reinforced by the online reviews still connected to the Cornerstone name. While many people may not appreciate the time spent in inpatient treatment, especially if it is court-ordered, consumers of their standard outpatient services did not seem satisfied. The Google reviews show Cornerstone has a 1.5 out of 5-star rating. Additional poor reviews can be found on websites that help people search for rehab centers and employment sites. Distancing itself from the Cornerstone name should help Radiant Health mitigate some of the poor reputation associated with the building and service.  **Transportation:** In Blackford, an estimated 10% of households have no vehicle available compared to 7% in Grant County. This can pose many issues, considering over half (54%) of Blackford residents over 16 who work do so out of the county. This is also true for 20% of Grant County's workers. Additionally, 34% of Blackford workers commute 30 minutes or more to work. |

2.4.3.3 The State is focused on the integration and connection between providers and their respective community stakeholders, as well as providers’ ability to appropriately assess and positively impact the needs of their communities served. With which organizations do you currently work? With which organizations do you plan to forge partnerships? Please include a description of any existing designated collaborating organizations (DCO), referral, or other care coordination partnerships with other organizations in your community. If you list an organization as a current or potential partner, if possible, please attach letters of support with your proposal submission. If letters of support are not possible, please include contact information from each organization listed as a partner.

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| Radiant Health has cultivated a network of current and prospective community partnerships, demonstrating its commitment to integrated mental health care and community support.  The existing partnerships include:  **Indiana Health Center**:  LOS and MOU Attached  IHC is a local federally qualified health center providing income-based primary care services, with a formal MOU and collaboration on a DCO initiative.  **Carey Services:**  DCO Attached  This partnership is a SAMHSA-recommended DCO with an agreement covering the supported employment program. Radiant also serves as a behavioral health provider for many Carey Services’ clients with co-occurring mental health and developmental disability diagnoses.  **Marion Health:**  An informal partnership allowing a working relationship with medical professionals in the community for medical support during crisis responses, and a formal partnership enabling Radiant’s Chief Medical Officer and APRN to practice and admit patients at Marion Health.  **Community Medical Services-Methadone Clinic (Formerly Premier Care)**  MOU attached  315 S Norton Ave.  Marion, IN 46952  765-664-0101  CMS is the local approved provider for methadone services, serving as the sole provider in the area.  **Department of Veteran’s Affairs:**  Email Attached  Angie Whereatt  1700 E 38th St  Marion, IN 46953  765-667-2934  Radiant is in the processes of formalizing a partnership with the Marion VA to collaborate in support of Veterans in crisis. With Radiant’s proximity to a large health center that is part of the VA Northern Indiana Health system, most area Veterans receive care at the Marion facility or the Fort Wayne medical center that is about 45 minutes away. Many also visit the VA community-based Outpatient Clinics less than an hour’s drive away in Muncie or Peru. However, since adopting the Veterans Care Pathways Policy and updating the Treatment and Training policies, Radiant has been able to provide community-based care consistent with Veterans Health Administration clinical guidelines and aligned with principles of cultural competence that are sensitive to patents’ Veteran status.  **Bridges to Health:**  119 S Washington St.  Marion, IN 46952  765-662-7289  An income-based primary healthcare partnership with mutual support.  **Department of Child Services:**  Andrea Wilson  840 N Miller Ave.  Marion, IN 46952  765-668-4500  Partnership to provide services to children and families in the community.  **Law Enforcement:**  Marion PD and Grant Co. Sheriff LOS attached  Cooperation and collaboration in addressing crisis situations and ensuring community safety.  **Problem Solving Courts:** Collaborations with specialized courts, including Drug Court, Family Recovery Court, Re-Entry Court, Veterans Court, and the forthcoming Mental Health Court. Additionally, Lisa Dominisse, Radiant’s CEO, co-chairs a Mental Health Community group in partnership with the Grant County courts.  **Affordable Housing:**  Prior LOC Attached  812 S Washington St.  Marion, IN 46953  765-662-1574  Collaborations to coordinate opportunities for safe, affordable, decent, and sanitary housing for individuals with serious mental illness and substance use disorder.  **Hope House:**  Tina Brewer  765-506-1482  Collaboration with sober living houses providing recovery support for substance use disorder.  **Grant County Rescue Mission:**  Prior LOC attached  Brad Terhune  423 S Gallatin St. #1937  Marion, IN 46952  765-662-0988  Assistance with immediate needs and shelter for individuals in crisis situations.  **Purdue Extension:**  401 S Adams St. Suite 422  Marion, IN 46953  765-651-2413  Community outreach and representation on the community advisory committee.  **Marion Housing Authority:**  601 S Adams St.  Marion, IN 46953  765-664-5194  Providing treatment referrals for residents.  **Grant County Minority Health Coalition:**  4201 S Western Ave.  Marion, IN 46953  765-674-5620  Informal collaboration with a local nonprofit organization focused on reducing healthcare disparities.  **Local Schools and Universities:**  Prior LOC attached  Mississinewa Community Schools  Lezlie Winter-School Superintendent  424 E South A St  Gas City, IN 46933  765-674-8528  Marion Community Schools  750 W 26th St. Marion, IN 46953  765-662-2546  Oak Hill United School Corporation  1474 N 800 W-27  Converse, IN 46919  75-395-3341  Blackford County Schools  668 W 200 S  Hartford City, IN 47348  765-348-7550  Indiana Wesleyan University  1886 W 50th St  Marion, IN 46953  765-677-2652  Taylor University  1846 S Main St.  Upland, IN 46989  765-998-5134  Partnerships with local schools and universities to address crisis situations involving students.  **Grant County Board of Commissioners:**  LOS Attached  Partnership with the Grant County Board of Commissioners for support in collaborating with various county departments to provide behavioral health and other services to county residents.  **State Representative Lori Goss-Reaves:**  LOS Attached  Support from Representative Lori Goss-Reaves in Radiant Health receiving CCBHC designation.  Proposed Partnerships include:  **Local Government:** Engagements with Blackford County Commissioner Lancaster and various legislators.  Blackford County Commissioner:  John Lancaster-765-348-1620, jlancaster@blackfordcounty.in.gov  State Legislators:  Senator Andy Zay-317-232-9400, Senator.Zay@iga.in.gov  Senator Todd Young-317-226-6700  **Mayors and Mayoral Candidates:** Collaborations with local mayors and candidates in Hartford City, Marion, and other municipalities.  Marion Mayor’s Office (Newly Elected Ronald Morrell Jr.)  301 S Branson St. #2  Marion, IN 46952  765-662-9931  Hartford City Mayor’s Office (Dan Eckstein)  700 N Walnut St  Hartford City, IN 47348  765-348-0412  deckstein@hartfordcity.net  This extensive network positions Radiant Health to effectively assess and positively impact the mental health needs of the communities it serves.  See attachments:  2.4.3.3 Carey Services DCO  2.4.3.3 CMS-Premier Care MOU  2.4.3.3 Grant County Board of Commissioners LOS  2.4.3.3 Grant County Sheriff LOS  2.4.3.3 Indiana Health Center LOS  2.4.3.3 Indiana Health Center MOU  2.4.3.3 Marion Police Department LOS  2.4.3.3 State Rep. Lori Goss-Reaves LOS  2.4.3.3 Veteran’s Affairs Email  In addition to the existing Letters of Support, MOUs, and DCOs, Radiant Health has acquired prior Letters of Commitment from various partners as part of the recent submission for the CCBHC Improvement & Advancement grant in May. These commitments are consolidated with the current letters of support due to the alignment of the work detailed in the letters and the timeline for submission. While several partners have provided multiple letters of support for various proposals over the last six months, there has been a delay in obtaining a new one for the current proposal. All preceding letters of commitment are dated May 2023 and are included as attachments below.  See Attachments:  Affordable Housing LOC  Grant County Rescue Mission LOC  Mississinewa Community Schools LOC |

**Section 4. Financial**

2.4.4.1 The State has selected the daily Prospective Payment System (PPS)-1 Rate as the statewide CCBHC PPS rate. The rate operates on a Medicaid per-encounter basis, determined by a cost report that outlines a clinic’s total annual allowable costs and qualifying patient encounters on a daily basis throughout the year. The costs are divided by the number of qualifying encounters resulting in a single rate which is disbursed to the clinic with each daily encounter, irrespective of the number or intensity of services delivered to a patient. Please confirm that you have reviewed the PPS-1 Rate and understand how your organization will be paid as a CCBHC, if selected to participate in the Demonstration Program.

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| See attachment: 2.4.4.1 PPS Rate Confirmation |

2.4.4.2 Please review the list of financial documents required for cost reporting and rate setting in Attachment J. For each item on the list, please confirm your organization has the appropriate documentation as of the most recently completed fiscal year period; or, indicate what your organization would need in order to provide said documentation:

1. Working Trial Balance or Financial Record of Expenses during the Cost Reporting Period
2. Crosswalk of Working Trial Balance Expenses to the Direct and Indirect Costs for CCBHC Services and Direct Costs for Non-CCBHC Services listed in the Cost Report
3. Supporting Documentation and Explanation for any Trial Balance Reclassifications or Adjustments of Expenses on the CCBHC Cost Report
4. Supporting Documentation and Explanation for Anticipated Costs of CCBHC Services Not Currently Provided
5. Explanation of Methodologies Used to Allocate Resources to Direct or Indirect Costs for CCBHC Operations
6. Documentation Supporting the Reported Daily Visit Count
7. Documentation of Direct Care Practitioner Full-Time Equivalent (FTE) Amounts

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| The Indiana Council of Community Mental Health Centers is providing technical assistance to Radiant’s CEO and CFO on PPS-1 Rate in December 2023 with Blue and Co.  See attachment- 2.4.4.2 Cost Reporting Confirmation |

**Section 5. Quality and Data**

2.4.5.1 Confirm your commitment to meet all reporting requirements, as detailed in Attachment A – Scope of Work and Attachment E – Certification Criteria. Indicate your commitment to reporting on quality metrics detailed in Attachment F and EBPs, assessments, and screening tools detailed in Attachment G. Please confirm you will provide data and information requested by the State, in the format and periodicity required, to meet State and federal reporting requirements.

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| The Indiana Council of Community Mental Health Centers, DMHA, IPHCA and IHA are developing a data warehouse that will measure quality and outcomes of CCBHC services as listed in Attachment F. The data warehouse will be built in the next year to help support a successful demonstration and ensure Radiant’s data collection and reporting structure is unified with the rest of the state of Indiana.  See attachment-2.4.5.1 Quality and Data Confirmation |

1. KFF. (2023). Medicaid Enrollment and Unwinding Tracker. Retrieved from <https://www.kff.org/report-section/medicaid-enrollment-and-unwinding-tracker-state-enrollment-and-unwinding-data/>. [↑](#endnote-ref-2)